

GROVELANDS MEDICAL CENTRE PPG AUTUMN NEWSLETTER

New Staff at the surgery



We are delighted to welcome Karen, Nisa and Danielle to the Reception team and Gabriel has joined our Data/IT team. Dr Ajmal becomes a GP/Partner from October.



Flu jabs on the way – Walk In Flu Clinics on 18 Sept and 2nd, 16th & 30th Oct, 8.30 – 11.30am, texts/letters sent or see website for details of eligibility.

1st October we will be installing a new messaging TV screen in the waiting room



50" screen, HD, improved resolution. Upgrade following suggestion from PPG member.

A GPs explanation of changes to access across General Practice

Below is a link that may be of interest (not a Grovelands GP)

https://m.youtube.com/watch?fbclid=IwAR0J_oPs_a9eIQ87p2qDh4PT_-z5CRS9iFf2Kmx76a3_eP6uojYPyK2pBxs&v=ce6BXoIoi6I&feature=youtu.be

New outside signage

New outside signage is being designed and will be installed in the near future.

Shortage of Blood Bottles

There is a national shortage of blood collection bottles which has a huge impact on being able to run our blood clinics. We have been instructed by NHS England to only offer Urgent blood tests (the surgery will contact patients if they need an urgent blood test). We hope to have more information by 17 September.

The PPG is a group of patients, carers and GP practice staff who meet to discuss practice issues and patient experience to help improve the service. If you have any ideas on how the practice could better meet the needs of patients, please get in touch with the surgery grovelands.admin@nhs.net for the attention of the Practice Manager who will pass your ideas to the PPG Chair.