GROVELANDS MEDICAL CENTRE

SUMMER NEWSLETTER

July 2024

Covid Spring Boosters

As part of the Covid Spring Booster vaccination programme, we held 3 clinics in May 2024.

All were successful.

Next Covid Booster vaccination programme is due Sep/Oct. Watch website for further info.

London Marathon





ISSUE. 13

Rapid Health

We are set to go live for

Rapid Health in the next few months, which will be used as an online consulting tool. We aim to increase our overall appointment capacity through this model. Patients will be able to submit triage requests on our website via web browser or via telephone. More detailed communication to follow.

NHS

Rapid Health SL

NHS App

You can now access your GP records and check test results online. To find out more please visit:

About the NHS App - NHS (www.nhs.uk)

Upcoming Events

Alcohol Awareness week 1st-7th July 2024

A chance for the UK to get thinking about drinking. It's a week of awareness-raising, campaigning for change, and more. For more info please visit: <u>Alcohol Awareness Week</u> <u>| Alcohol Change UK</u>

South Asian Heritage Month 18th July—17th August

Aims to raise the profile and contribution of British South Asian history in the UK. For more info please visit: <u>South</u> <u>Asian Heritage Month</u>

New Staff

Welcome to the new starters of our team.

- Dr. Pinto—Salaried GP
- Dr. De Silva—Salaried GP

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Over the last 3 months we have had 626 missed appointments. Average of 52 a week.



Dr Mount ran the London Marathon for the MS Society on 21/04/2024. A total of £2,601 was raised.

Dr. Mount would like to say thank you very much to the patients who donated towards this cause.

Info

To cancel an unwanted appointment you can:

- Press CANCEL on your text reminder
- Use "Contact Surgery" via website
- Ring the Surgery or send an email to: grovelands.admin@nhs.net

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Patient Education

Paramedics

Primary Care Paramedics (PCP's) are experienced Healthcare practitioners, supporting GP's delivering Home Visiting services and managing emergencies at the Surgery.

At Grovelands, the Practice Paramedics are part of the Urgent Care team and offer the following:

- Call patients back on the urgent list.
- See patients in the Surgery for minor illnesses.
- Attend home visits and facilitate referrals where necessary.
- Manage medical emergencies at the Surgery with other Health Care Practitioners (HCP's) and GP's.
- Complete annual reviews and vaccinations for Housebound and Care Home patients.



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